



**Sunday, April 7**

10:00 – 5:00	Registration	
1:00 – 1:15	Opening Remarks	
1:15 – 2:15	<b>General Session: Jorgen Schlemeier - Legislative Update</b>	<b>1.0 A</b>
2:15 – 2:30	Break	
2:30 – 3:30	<b>General Session: Jeff Arthur – Effective Leadership</b>	<b>1.0 A</b>
3:30 – 3:45	Break	
3:45 – 5:15	<b>General Session: Beth Alford – The Consequences of Condition Change</b>	<b>1.5 PC</b>
5:30 – 8:00	Welcome Reception	

**Monday, April 8**

7:00	Registration and Breakfast Buffet	
8:00 – 10:00	<b>Keynote: Joel Weintraub – Stress Reduction</b>	<b>2.0 A</b>
10:00–11:00	Break with Exhibitors	
11:15 –12:15	<b>General Session: Joel Weintraub –Reduce Employee Turnover</b>	<b>1.0 A</b>
12:15 - 1:15	Lunch & Deficiency Free Awards	
1:30-2:30	<b>General Session: Josh Hill – Practical Approaches to Elevate Dining Experience</b>	<b>1.0 PC</b>
2:30 – 3:30	Break with Exhibitors	
3:30 – 5:00	<b>General Session: Novella Perrin – Compassion Fatigue</b>	<b>1.5 A</b>
5:00 – 7:00	Reception	

**Tuesday, April 9**

7:00	Breakfast Buffet	
8:00 – 9:30	<b>General Session: Jessica Bax/Venice Wood – DSDS Personal Care Update</b>	<b>1.5 A</b>
9:30 – 9:45	Break – Hotel Checkout	
9:45 – 10:45	<b>Breakout Session</b> <b>Session 1: Matt Jespersen – Mining the Gaps with Prospect Centered Selling</b> <b>Session 2: Abe Funk – Signs and Symptoms of an Adverse Drug Event</b>	<b>1.0 A</b> <b>1.0 PC</b>
11:00 – 12:00	<b>Breakout Session</b> <b>Session 1: Lisa Fordyce - Tackling Staffing Challenges with Modern Engagement Practices</b> <b>Session 2: Timothy Jackson – Positive Effects of Aroma Therapy</b>	<b>1.0 A</b> <b>1.0 PC</b>
12:00 -1:00	<b>Lunch – MALA Overview</b>	<b>1.0 A</b>
1:00 – 2:30	<b>Closing Session: Shelly Williamson – DHSS Update</b>	<b>1.5 A</b>
2:30	Closing Remarks/Prize Drawings	