Division of Senior and Disability Services Updates

Division of Senior and Disability Services (DSDS)
Jessica Bax, Director
Jessica Schaefer, Division Nurse
Kitty Engler, Bureau Chief

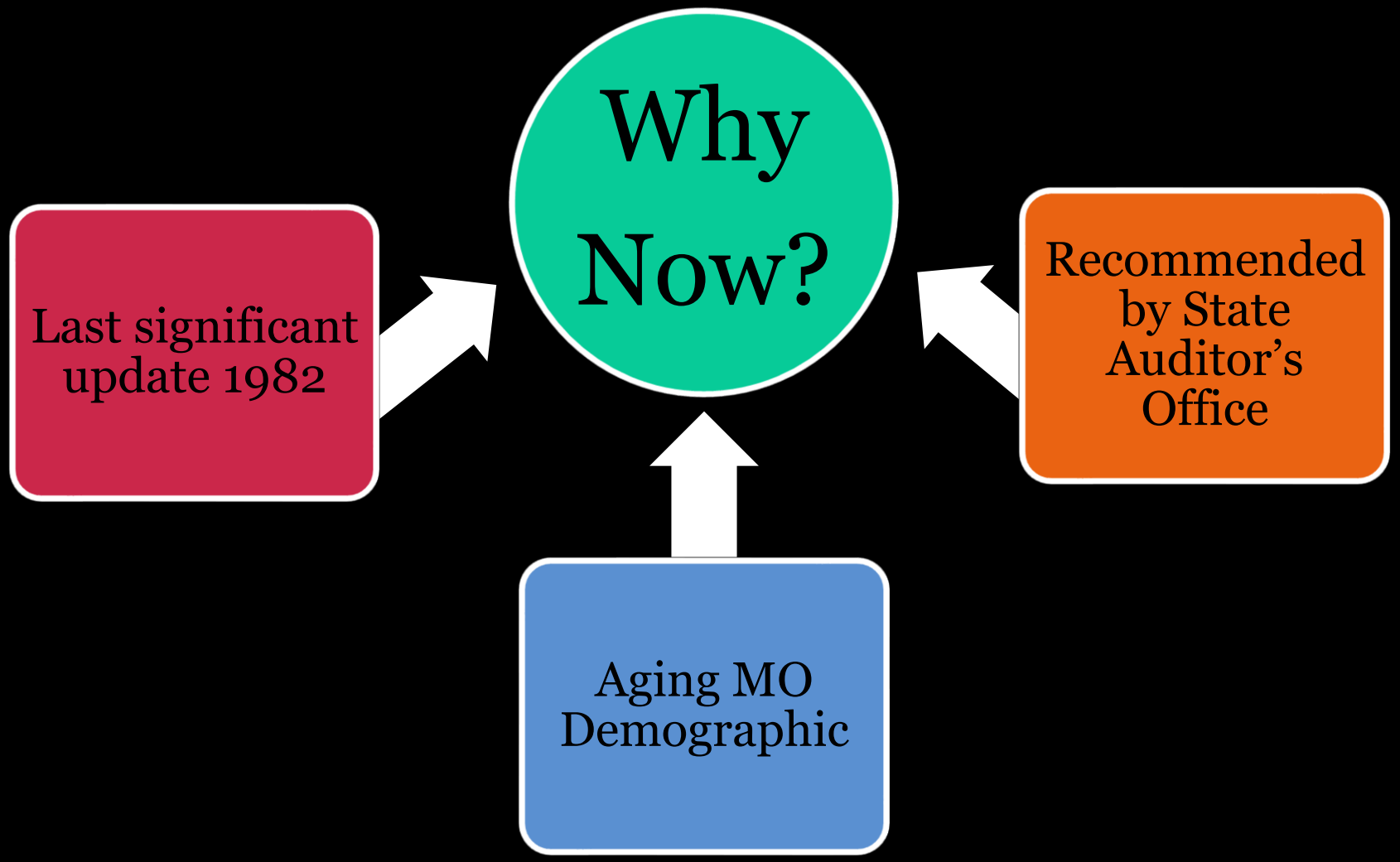
Overview

- Level of Care Transformation
- HCBS Rate Study
- National Core Indicators Survey
- Medicaid Reorganization Contract
- HCBS Call Center Updates
- Adult Abuse and Neglect Hotline

Level of Care Transformation

Goal?

Create a new Level of Care (LOC) model that ensures the right services are provided to the right individuals at the right time.


Why Now?
Last significant update 1982
Recommended by State Auditor's Office
Aging MO Demographic

Recap

- Research/Consultation – Robert Wood Johnson Foundation Grant Recipient
- 3 stakeholder meetings
- 1.0 draft released
- 2.0 draft released
- Mercer analysis

Current LOC Categories

- Dietary
- Behavioral
- Mobility
- Medications
- Restorative
- Personal Care
- Rehab
- Treatments

Keep this in mind…

Would this individual require nursing facility placement if they did not receive HCBS services?

Proposed LOC Categories

Activities of Daily Living (ADLs):
Mobility, Eating, Toileting

Treatments

Behavioral

Rehab

Cognition

IADLs:
Med Management,
Safety, Meal Prep

ADLs:
Dressing/Grooming,
Bathing

Proposed Score Summary

Must score 18 or greater to meet LOC

	Minimum	Moderate	Maximum
Mobility	3	6	9
Eating	3	6	9
Toileting	3	6	9
Dressing/Grooming	3	6	X
Bathing	3	6	X
Treatments	X	6	X
Cognition	3	6	9
Behavioral	3	6	9
Rehab	3	6	9
Meal Prep	3	6	X
Med Management	3	6	X
Safety	3	6	X

Keep this in mind…

The categories and indicators measure level of need. HCBS will still include all currently available services.

Mobility

- Very similar to current Mobility Category
- Walking—assistance needed to walk between locations on same floor indoors
- Locomotion—assistance needed to move between locations on same floor (If in wheelchair, self-sufficiency once in wheelchair)
- Bed Mobility– assistance needed to move to and from lying position, ability to turn and position
- Primary mode of locomotion - is there a need for an assistive device
  - Trigger: bedbound

Eating

- No longer dietary category, this section focuses on the ADL aspect of eating
- Eating – assistance needed to eat/drinks regardless of mode of intake
  - Trigger: Total dependence for eating
- Therapeutic Diet – physician ordered, weighing, measuring, and/or calculating restricting nutritional components such as sodium, calories, or potassium

Toileting

- Currently this would be found in Personal Care
- Toilet use–assistance needed to use the toilet (or commode, bedpan, urinal), cleanse self after toilet use or incontinent episode, change pads, manages ostomy or catheter, and adjust clothes
- Transfer toilet–assistance needed to move on and off toilet or commode

Dressing/Grooming

- Currently included in Personal Care
- Personal Hygiene – assistance needed to comb hair, brush teeth, shave, apply make-up, wash and drying face and hands, etc
- Dressing Lower Body – assistance needed to dress below the waist, includes items like orthotics
- Dressing Upper Body – assistance needed to dress above the waist

Bathing

- Currently included in Personal Care
- Assistance needed to take a full body bath/shower, including the transfer to and in into the bath/shower.

Treatments

- Removed a few treatments – e.g. oxygen, ted hose, whirl pool
- Proposed treatments:
  - Urinary Catheters/Ostomies
  - Bowel Ostomies
  - Suctioning
  - Ventilator or Respirator
  - Wound Care
  - Tracheostomy Care
  - Mode of Nutrition

Cognition

- New category – separated from behavioral
- Cognitive Skills – daily decision making for everyday tasks
  - Trigger: Comatose
- Short Term Memory - recall something in a short time
- Procedural Memory - recall the steps to a multisequence action
- Situational Memory – recall common caregivers and places
- Mental Function – variance in different time of the day
- Making Self Understood – expressing content
- Ability to Understand Others - comprehension

Behavioral

- Modified to focus just on the behaviors
- Proposed behaviors include:
  - Wandering
  - Verbal Abuse
  - Physical Abuse
  - Socially Inappropriate / Disruptive
  - Inappropriate Public Sexual Behavior
  - Resists Care
  - Abnormal Thought Process
  - Delusions
  - Hallucinations
  - Mental Condition – stable vs unstable

Rehabilitation

No Changes

Meal Prep

- Currently in dietary
- Assistance needed to prepare a meal

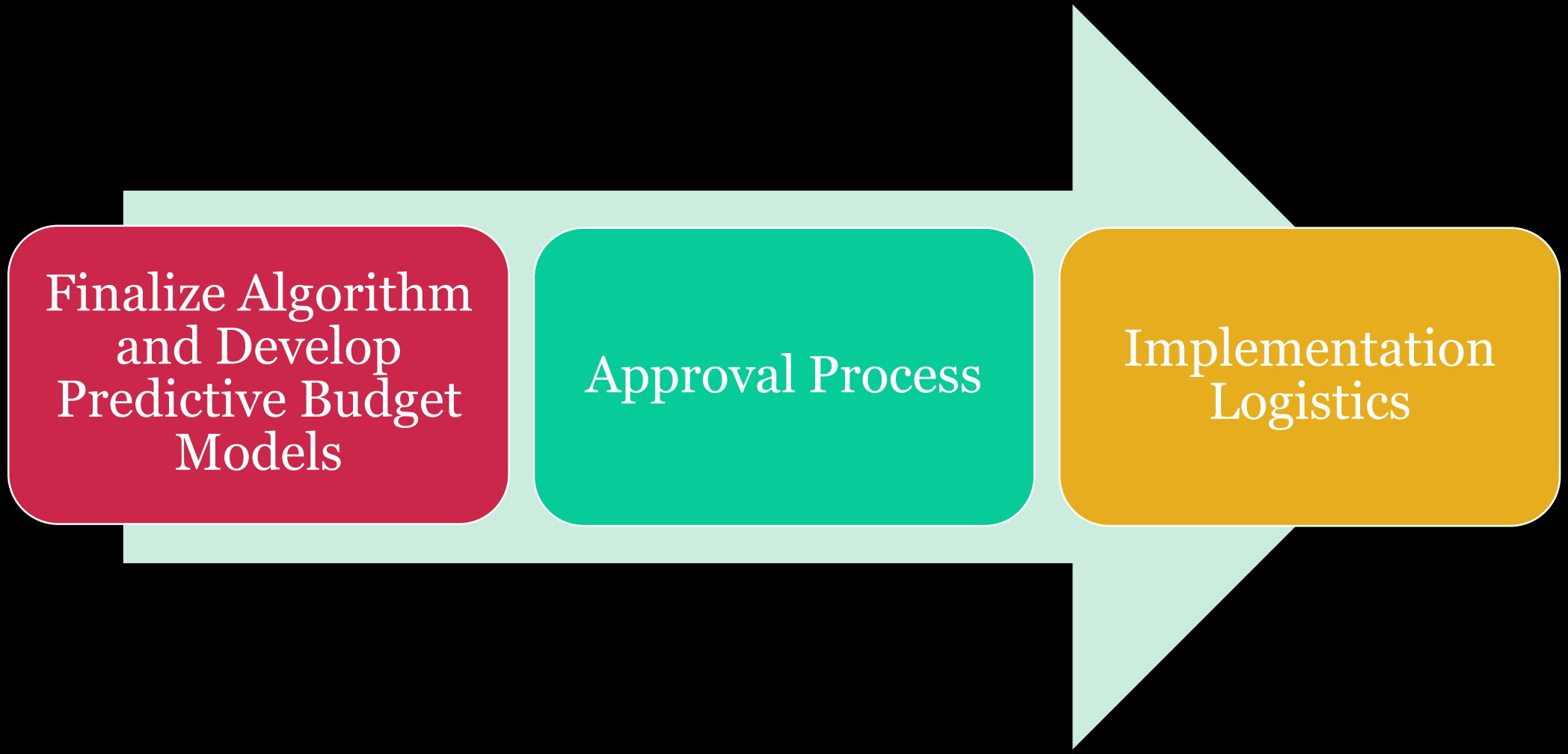
Medication Management

- Currently in Medication category
- Assistance needed to manage medications safely – physical or mental limitations

Safety

- Vision – ability to see after glasses and contacts are used
- Falls – recent fall activity
- Balance – ability to move self to standing position unassisted, turn self around and face the opposite direction when standing, and determine if there is issue with dizziness

What's Next?


Finalize Algorithm and Develop Predictive Budget Models
Approval Process
Implementation Logistics

More Info Available:

https://health.mo.gov/seniors/hcbs/loc-transformation.php

ansformation | Hom... ×

ps--www.nga.org-wp-... exploreMOhealth.org - Us... IM-049 – UPDATE OF POV... Mckinsey Merit and Non-Merit Job ... Missouri Legislature 2020 Budget Information ... Twitte

LOC Transformation

DHSS Home » **Senior & Disability Services** » **Home/Community Based Services Provider Information** » loc-transformation

Level of Care Transformation Project

- **NEWS RELEASE: DHSS Opens Public Comment Period for Updates to Medicaid-Funded Home and Community Based Services Program**
- **NFLOC Presentation - May 2018**
- **NFLOC Presentation - June 2018**
- **NFLOC Presentation - November 2018**

Frequently Asked Questions NEW!
Video Tutorial
LOC Draft Algorithm 2.0 Walkthrough Video
LOC Algorithm 2.0
LOC Scoring Worksheet 2.0
Nursing Facility Level of Care (LOC) Determination Guide
LOC Algorithm
Send Feedback

LOC Transformation Slides from the Missouri Alliance for Home Care Conference (MAHC)

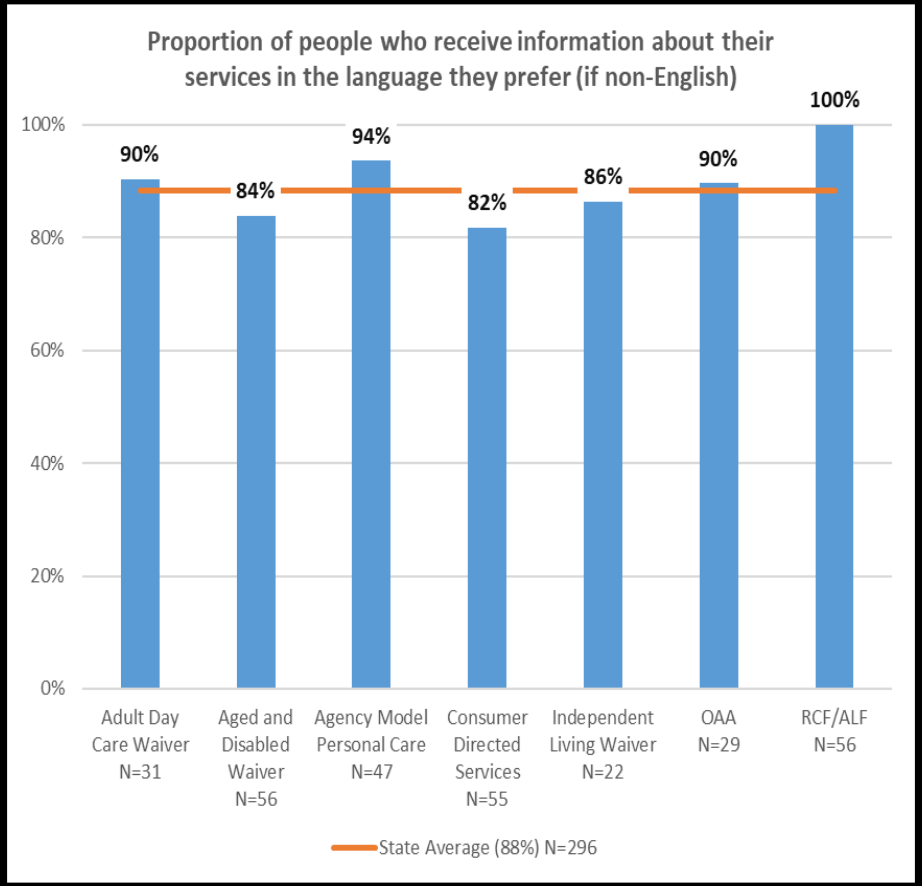
Home & Community Based Services Provider Information

- **PM/VM-19-08 Level of Care (LOC) Transformation Project – Release of Draft LOC Algorithm 2.0**
- **PM/VM-18-22 Level of Care (LOC) Transformation Project - Draft LOC Algorithm Release – December 2018**

HCBS Rate Study

National Core Indicators

National Core Indicators – Over 100 Measures



Medicaid Reorganization Contract

Medicaid Organization

- Department of Social Services
  - Family Support Division
  - Missouri Medicaid Audit and Compliance
  - MO HealthNet Division

- Department of Health and Senior Services
  - Division of Regulation and Licensure
  - Division of Senior and Disability Services
  - Division of Community and Public Health
  - Department of Social Services

- Department of Mental Health
  - Division of Behavioral Health
  - Division of Developmental Disabilities

HCBS Initial Referral Call Center

Adult Abuse and Neglect Hotline

Questions?

Jessica Schaefer, Division Nurse
jessica.schaefer@health.mo.gov

LOCTransformation@health.mo.gov

Kitty Engler, Bureau Chief
kitty.engler@health.mo.gov

Jessica Bax, Director
jessica.bax@health.mo.gov